

Loss of Utilities



Heating

Do not panic. Conserve heat by keeping outside doors closed, curtains drawn unless the sun is shining in, and all interior doors closed. Dress warmly and in layers. Stay inside.

Water

If your water system is powered by an electric pump, store several litres of boiling water in plastic or clean containers. If there is no heat you can help prevent the water freezing and bursting pipes in your home. Shut off inlet, open all taps and flush toilets. Add a small amount of antifreeze to all sinks and toilets.

Food

A fully-packed freezer will stay cold longer than one half-full. If the freezer is kept closed, food should stay frozen for 24 to 48 hours. Keep refrigerator and freezer doors closed as much as possible. Adjust your freezer to colder setting during the storm.

Learn how and when to turn off utilities:

Locate the electric, natural gas and water shut-off valves. Keep necessary tools near the electric, natural gas and water shut-off valves. Teach your family members how to turn off utilities. **If you turn natural gas off, a professional must turn it back on. Do not attempt to do this yourself.**