

# Procedure for Candle Lake PHC Clinic Appointments:

Do to evolving COVID-19 pandemic, we are continuing our efforts to contain the spread of this illness.

Effective immediately, visitor restrictions are being placed on all Saskatchewan Health Authority operated hospitals, Clinics, Community, and continuing care facilities.

**To avoid Community Transmissions within our Clinic,  
Patient Scheduled Appointments are by PHONE ONLY.**

Please call the Candle Lake Primary Health Care Clinic to book your phone appointment. **306-929-2414**

The Nurse Practitioner will consult with patients during the scheduled phone appointments.

Over the phone appointments examples include but not limited to:

Renew Prescriptions

Follow up: Reports

Investigations – X-ray, Ultrasound, MRI, CT, ECG, Scopes, Labs, etc.

Referrals

Consults

Care Coordination

General Questions/Concerns

Order Urgent investigations

Refer to Specialists - Urgent

Gather Medical History

Educate individuals how to manage Chronic Illness

## **New COVID-19 Assessment Tool:**

If you have a general inquiry about COVID-19, please direct it to [COVID19@health.gov.sk.ca](mailto:COVID19@health.gov.sk.ca).

If the tool indicates you should be tested - you fit the criteria of potential exposure, are exhibiting mild symptoms - you can obtain a referral for testing by phoning a physician's office or through HealthLine 811.

Individuals not exhibiting symptoms do not require testing. DO NOT call HealthLine 8-1-1 for general information or if you are unsure your symptoms mean you need to be tested.

Community testing centers have opened in Regina, Saskatoon and Prince Albert to meet the anticipated demand for testing in these larger cities. This is in addition to testing that is available throughout the province and will continue to be in place.

Testing is only available through a referral, and the centers are for testing only and not patient care.

For more information on coronavirus:

1-833-874-4397

Canada.ca/coronavirus [phac.info.aspc@canada.ca](mailto:phac.info.aspc@canada.ca)

For the latest advice to the public and information on prevention measures being taken, visit [www.Saskatchewan.ca/covid19](http://www.Saskatchewan.ca/covid19).

Thank you for understanding